Smart and effective logistics solutions
Hitachi Transport System’s solutions capture the very essence of logistics – "From door to door" Smart Logistics!
If you’re looking for intelligent and effective logistics solutions, you’ll find just the right partner in Hitachi Transport System. We ensure that your logistics operation runs like a well-oiled machine so that your deliveries arrive on time, every time. Our specialists approach their work with passion and integrity, and their expertise enables them to gain a rapid understanding of your organisation and the challenges you face.

A smooth-running logistics operation results in satisfied customers – and that’s exactly what you can expect from working with HTS. Our high-quality logistics services help you to stay ahead of your competitors. As an international company with local presence, our staff always speak your language.

The global HTS network offers you further benefits – it means, for example, that we have facilities close to your customers. Wherever they may be in the world, our specialists pay close attention to each and every detail, ensuring we achieve the highest possible standards of service and accuracy. We carry out our extensive range of services behind the scenes, leaving you free to focus on your own core business.

HTS has the answers to all your logistics questions. We evaluate which of our intelligent logistics solutions can be implemented to generate maximum competitive advantage for you. Now that’s what we call Smart Logistics!
We have reduced our strategy to its essence and chosen to express it in three keywords: Global, Green and Comfortable.

**Global:** We offer you all the advantages of an international player while being immersed in the local cultures – and communicating in the languages of the countries in which we operate. By establishing links between production and consumption, our global coverage puts the whole world within your reach. You can leave your entire international logistics operations in our capable hands. Our one-stop shop for logistics services enables our staff to offer a complete package of logistics services tailored precisely to your needs – making your logistics less complex, and hence more transparent.

**Green:** Everything that HTS does for you is done with consideration for the health and sustainability of our planet. We strive to respect and minimise our impact on the environment in order to offer you logistics solutions that are as green as possible.

**Comfortable:** Working with us is a pleasant experience, guaranteed. We suggest improvements and implement solutions, always working closely with you to take your logistics operation to the next level. A thorough understanding of your business and your ambitions – that’s what you can expect from all of our employees.

The planet’s population continues to grow, but HTS’s global coverage and extensive network makes the world feel smaller. No matter where you’re based, one of our local specialists is always on hand to help you.

HTS gives preserving the environment the green light. We always respect our natural surroundings while providing logistics services that deliver against our objectives.

HTS unburdens you.
Our values: the heart of our company

**Quality:**
The finer points.
Every deadline, every piece of packaging, every product: at HTS, we pay attention to the finer points. Our ISO 9001:2008 and AEO certifications underscore our commitment to a quality approach, enabling us to assure you of optimum performance in every service we provide.

**Reliable:**
The very least you can expect!
We do what we say and say what we do. We formulate objectives based on Key Performance Indicators and pursue them. Rather than merely meeting your expectations, we continually strive to exceed them. Whereas you expect good results, we deliver the best – not just sometimes, but always.

**Personal:**
You know us, and our employees know your company.
Rather than dealing with a faceless company, you get to know the people within it. Your contact person is always up to speed and joins you in taking a proactive approach to solving problems. HTS endeavours to develop a successful long-term collaboration focused on improving the efficiency of your logistics operations.

**Service:**
Taking care of things behind the scenes.
Most of our services are carried out behind the scenes. We believe that our high level of customer service should not only be visible, but also be tangible. This allows you to focus fully on your core business activities while we take care of your customer deliveries.

smart logistics
‘Smart Logistics’, the route to intelligent and efficient solutions

Intelligent use of the right resources keeps you a step ahead of your competitors. HTS always sets out to find you the quickest, most sustainable, most cost-effective and smartest possible solution. We combine our expertise with our global coverage to achieve efficiency gains for you. We devise innovative concepts and organise your logistics – from your warehouse set-up to your complete supply chain. Not only do we help you to create competitive advantages, but you gain more satisfied customers too!

Quick, simple and reliable – thanks to Smart Logistics, there are no flies on your consignments! We ensure optimum levels of service and quality, ensuring everything is organised to perfection.

Track & Trace makes consignments easy to trace and gives you an immediate status update.
Supply Chain Management is all about answering the following question: where should you produce or store your products to enable you to offer the best service level at the lowest possible logistics costs? The experts from our Logistics Engineering department work closely with you to evaluate your current operations and identify ways in which HTS can achieve optimum results for you. Additional inventory and project management support helps you to streamline – and hence optimise – your supply chain.

OurSupply Chain Management service makes your supply chain manageable, measurable and transparent. Thanks to real-time insights and short reaction times, your logistics operations run without a hitch. Plus, your supply chain is ready for what the future may bring. By tailoring our service offering to your products’ specific characteristics and by storing and transporting similar types of products together, we keep your supply chain costs in check.

We are happy to take care of your logistics activities, whatever they may be. Our services span the entire logistics spectrum: from planning and consolidating shipments to customs and tax services or contact with suppliers.

A smart supply chain helps you to stay ahead of your competitors.
Warehousing goes beyond storage alone

HTS has numerous facilities in strategic locations throughout Europe. Each site has been specifically designed for the products that are stored there – from solar panels to consumer electronics, and from industrial drills to the smallest of spare parts.

The specialists from our Logistics Engineering department can organise our warehouses in line with your products’ specific requirements. Once the warehouse system has been set up, our employees keep a keen eye on your processes and suggest ways in which your logistics operation could be further improved.

Logistics involves much more than simply storing your products. HTS ensures that your logistics chain runs as a well-oiled machine: we provide you with a complete package of services to connect your supply chain from beginning to end. Our IT system offers you insight into your stock and fluctuations in your flows of goods. With our Value Added Services, we can handle customs declarations, labelling or assembly for you, for instance. And needless to say we deliver your finished products to your customers on time. From full truckloads to groupage services, your outbound distribution is safe in HTS’s capable hands.

And we can also help you with cross-docking activities. Sorting goods, consolidating shipments and storing products as briefly as possible saves you both time and money.

If you would like to make use of HTS’s smart solutions in your own warehouse, that’s no problem either. HTS offers in-house logistics services for entire or partial production lines.

Warehousing goes beyond storage alone
Value Added Services, a complete product

Shipping a product often involves more than merely moving it from A to B. Perhaps your product requires special handling or extra care – such as the data storage infrastructures that HTS employees install, programme, pack and prepare for delivery. For the most diverse products imaginable, HTS offers Value Added Services that make your product complete.

Storage and shipping are combined with all the necessary steps in your production process, from assembly, (co)packing and kitting to preparing the correct paperwork. As well as adding value to your products, these supplementary services also save you time and money.

We are happy to tailor our Value Added Services offering to your specific needs, either by devising smart solutions or simply by bundling a number of our existing services into a bespoke package.

Wouldn’t it be efficient, and green, if data storage infrastructures could run on renewable energy generated by solar panels? HTS offers integral solutions tailored to your specific products.

HTS’s Value Added Services are tailored to your products’ specific needs.
HTS blurs international boundaries

It probably sounds familiar when importing and exporting your products, you become entangled in a web of bureaucracy and regulations. As a recognised customs agent, HTS can clear your goods through customs rapidly, thus saving you unnecessary expense.

You will be advised with a complete range of customs and tax services, such as full support with handling customs activities and tailor-made advice on fiscal representation.

HTS also offers bonded warehousing. Because we submit tax declarations for our bonded warehouses on a monthly basis, storing your products in one of them means you only pay import duties on products that have actually been sold and delivered within the European Union. And this set-up offers further benefits too: you eliminate the risk of having to pay for stock and you avoid having to make double duty payments.

Our customs and tax specialists are fully up to date on the latest legal requirements and have the necessary experience to ensure your consignment is cleared through customs quickly and smoothly. Our employees share knowledge with their colleagues around the world and utilise HTS’s global network of expertise in order to find the optimum solution for you.

Our AEO certificate demonstrates that customs has recognised us as a safe and reliable partner, meaning that far fewer customs checks are made on our – and hence your – European flows of goods.

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Your customers are based in numerous different countries, and it’s important that your products arrive with them quickly and safely. HTS offers a wide variety of transport services at very attractive rates. From transport for small parcels to heavy bulk goods, we can arrange any kind of inbound or outbound flow of goods for you, whether pan-European or intercontinental.

Thanks to our finely meshed distribution network covering land, sea and air, we offer you rapid shipment of your goods from any location.

Road transport
We work with a number of carefully selected transporters throughout Europe. We choose the most suitable carrier for your specific consignment, and you benefit from our volume and economies of scale – an ideal combination!

Air freight
We are a recognised IATA agent with an extensive network of hubs all over the world, and we work closely with various airlines. Our global coverage puts the whole world within your reach. Your world becomes more transparent and easier to manage.

Sea freight
Since HTS has contracts with most shipping companies, your consignments are guaranteed not to miss the boat. But that’s not all – we can also take care of a wide range of other activities for you: from managing your documentation to declaring your imports and exports, and from arranging transport insurance to delivering and collecting your consignments.

Sea-Air
Sea-Air is a good alternative if you find sea-freight transit times too long and air freight too expensive: it combines the benefits of both modes of transport to ensure that your products arrive at their destination on time yet at very competitive rates. With a single through bill of lading, your consignment is delivered from the point of origin to its final destination without needing complex paperwork.

Intermodal transport
As a green forwarding agent, much of HTS’s transport is intermodal. Whenever possible, we transport containers from the ports to our warehouses on inland waterways, by barge. And when goods need to travel long distances over land, within Europe for example, HTS often transports them by rail.

Parcel service
HTS selected a parcel service. This parcel service can handle any type of letter or parcel. Thanks to our volume, we can offer you excellent rates – even directly from your own location.

HTS offers you quick and reliable solutions with top-level service at attractive rates.
From spare parts to heavy transport

At HTS, we make it our priority to organise your logistics operations as efficiently as possible, and your products are at the very heart of our approach. We have experience in storing and transporting a wide variety of different products, ranging from tiny drill bits and metal grinders, for example, to complete hydraulic arms for huge industrial diggers.

Since all of a product’s components are equally important, each and every component we store receives the same amount of care and attention. This enables us to supply replacement parts rapidly if needed, thus getting faulty products up and running again, and helping to keep your customers happy.

At HTS, we also have plenty of experience with large, heavy-duty products. Over the years, we have had to transport industrial diggers, generators, turbines, pumps, trains and construction materials to some of the most remote and inhospitable locations. Our Project Cargo department can also help you with matters such as specific conditions governing transportation, goods handling at the docks or airport, (temporary) storage and customs-related issues.

In HTS’s capable hands, heavy and bulky items become flexible and manoeuvrable.
Increase your company profit with smarter thinking: 'From door to door, and beyond'.